Verbal Communication

GROUP ACTIVITY:

1. As an individual, list potential problems in verbal communication that are particularly relevant to communicating with self-represented litigants.
2. In your small group, combine lists and add potential problems to the combined list. [Do the following steps as a small group.]
3. Choose five problems to address that are particularly common and/or particularly troublesome.
4. Come up with possible solutions for those five problems. [If your group has extra time, address more problems.]
5. Choose a spokesperson to share one or two of the problems/solutions you addressed with the whole class.

POTENTIAL PROBLEMS	POSSIBLE SOLUTIONS
1.	
2.	
3.	
4.	
5.	
6.	
7.	
8.	
9.	
10.	

Kelly Tait: ktconsulting@aol.com